



**नांदेड वाघाळा शहर
महानगरपालिका, नांदेड
विविध सेवा मानके
१) पाणी पुरवठा**

Performance Indicator	Bench mark	S T A T U S		Target March -2012
		March-2011	Reliability	
Coverage of water supply connections	100%	60 %	B	75%
Per Capita Supply of Water (LPCD)	135 LPCD	93 LPCD	C	122 LPCD
Extent of Metering	100%	4.68%	B	18%
Extent of Non-revenue Water	20%	46.9%	C	30%
Continuity of water supply (Hours/day)	24X7	1.5 Hrs/d	B	24X7 in 18% area
Quality of Water Supplied	100%	95 %	B	100%
Efficiency in redressal of customer complaints	80%	81.81%	B	90%
Cost Recovery	100%	89 %	B	100 %
Efficiency in Collection of Water supply related Charges	90%	76 %	B	85%

2) मलनिःसारण

Performance Indicators	BM %	STATUS		Target March-2012
		March-2011	Reliability	
Coverage of Toilets	100	83 %	B	100 %
Coverage of Sewerage Network	100	60.74 %*	B	80 %
Collection Efficiency of Sewage Network	100	10 %	B	72 %
Adequacy of STP Capacity	100	0 %	A	100 %
Quality of Sewage Treatment	100	0 %	A	100 %
Extent of Reuse and Recycling of Sewage	20	0.3 %	A	15 %
Efficiency In Reddressal of Consumer complaints	80	72.30 %	A	80 %
Extent of Cost Recovery	100	75.90 %	D	90 %
Efficiency in Collection of Sewage Charges	90	83.50 %	A	90 %

3) घन कचरा व्यवस्थापन

Performance Indicators	BM	STATUS		Target
		March-2011	Reliability	March-2012
Household level coverage of SWM	100%	80%	C	90%
Efficiency in Collection of MSW	100%	95%	B	95%
Extent of Segregation	100%	0%	D	20%
Extent of MSW Recovered	80%	0%	D	65%
Extent of Scientific disposal of MSW	100%	0%	D	50%
Efficiency in Redressal of Customer Complaints	80%	66%	A	80%
Extent of Cost Recovery of Charges	100%	5%	D	10%
Efficiency in Collection of SWM Charges	90%	60%	A	80%

4) पावसाळी पाणी निचरा व्यवस्थापन

Sr. No.	Performance Indicator	BM	STATUS		Target
			March-2011	Reliability	March-2012
1 a	Coverage of SWD Network (Considering all roads having more than 3.5 M width)	100%	13.50%	B	31.30%
1b	Coverage of SWD Network (Considering the roads where storm Water drains are not required.)		21.33%		46.86%
2	Incidences of Water Logging	0	60	B	5